



RESCUE
MISSION OF SALT LAKE

Volunteer Policy

Thank you for choosing to partner with the Rescue Mission of Salt Lake as we love and care for our homeless friends and people struggling in poverty.

WHAT IS THE RESCUE MISSION?

Operating since 1972, the Rescue Mission of Salt Lake takes care of Utah's most vulnerable populations in two major ways: **emergency services** and **addiction recovery**. Emergency services include day and night shelter for those who are homeless, three hot meals a day, showers, clean clothing, housing placement and employment counseling - all for free. These services are meant to restore dignity and foster trust so that we can introduce our homeless and low-income friends to Jesus and guide them out of poverty. For men and woman whose homelessness is caused by drug or alcohol addiction, we run a year-long Christ-centered inpatient **New Life recovery program**, which support the individual through recovery from substances, as well as, a road to employment, housing, and restored family relationships.

As a volunteer at the Rescue Mission of Salt Lake, you will be working alongside our staff and men or woman in our New Life Recovery Program to prepare meals, organize donations or other volunteer opportunities in our facilities.

THANK YOU – LET'S KEEP IN TOUCH

Please know you are restoring dignity, giving hope and changing lives. You may not see the results right away, yet time after time people request to join the New Life Program after they were treated with respect while they were receiving other services of the Mission.

We would like to stay in touch with you, keep you updated on what is taking place at the Rescue Mission and let you know of other volunteer opportunities. A great way to stay in touch is to sign up for our email newsletter. To do this please request to receive the newsletter on the volunteer sign-in form our on our website: RescueSaltLake.org.

Thank you once again.

VOLUNTEER POLICIES:

The Rescue Mission of Salt Lake is committed to creating and maintaining a safe and positive environment for staff and volunteers, as well as, the individuals we serve.

- **Scheduling:** All volunteers must be scheduled through our Volunteer Coordinator at the Rescue Mission prior to the date of service.
- **First Timers:** Until a volunteer is completely comfortable to serve alone, we ask all first time volunteers to be accompanied by at least one other volunteer.
- **Female Volunteers:** All female volunteer must have at least one male or female companion to volunteer with them while volunteering at our Men's Facility. All female's safety and comfortability is a high priority for the Rescue Mission.
- **Under 18 years-old:** We require volunteers to be at least 10 years old. If you bring in a child to volunteer, you are responsible for them, meaning they may not go anywhere in the building unaccompanied. All minors must provide to the Rescue Mission of Salt Lake a Minor Consent Form that is completed and signed by their parent or guardian prior to serving at our front desk.
- **Dress code:** Please dress for the environment you will be serving in. If you are volunteering in the kitchen the health department requires hair to be pulled back and clothing like t-shirts, long pants and closed-toe shoes.
- **Donations/Gifts:** If you bring any type of donation, it must be left at the front desk at which time the person working will provide you with a gift acknowledgment slip. The Mission's finance office will mail you a tax receipt. While you are at the Mission, no gift(s) may be given directly to a program member or a guest. If you have a concern or a program member or guest approaches you, please contact a staff member.
- **Relationships:** It is not acceptable to fraternize or flirt with a program member or guest at any time or them with you, our volunteer. Our homeless friends and program members may interpret playful joking as an expression of interest in a dating relationship. If you have any concerns or questions, please contact our Volunteer Coordinator or speak with a staff member.
- **Boundaries:** While working directly with clients, it is important to maintain healthy boundaries. Please do not give out your phone number, address or other personal information. If you face an uncomfortable situation where boundaries were crossed please reachout to our Voluntter Coordinator or speak with a staff member.